

# WARREN COUNTY SELF-INSURANCE DEPARTMENT

1340 State Route 9 \* Lake George NY 12845 \* Phone 518-761-6528 \* Fax 518-761-6249

email: warrencountyinsurance@warrencountyny.gov

## Work Related Injury Report Procedure

Warren County Department of SOCIAL SERVICES

This packet should be provided to any employee that sustains a work related injury requiring medical care or time off from work. If there is no medical care or time off from work, record the incident on a separate incident only form.

### **Employee Responsibilities:**

1. Complete "Employee Injury Report"
2. Complete "Authorization to Obtain Information"

Give the 2 forms above to your supervisor immediately.

3. This packet contains forms that you will need to take with you to the treating provider & pharmacy.
  - a. Take a copy of "Workers' Compensation Medical Visit Encounter Form" with you to each doctor visit.
  - b. Ask your medical providers to send all bills to Warren County Self-Insurance, 1340 State Route 9, Lake George NY 12845. Be sure to mark the date of injury clearly on all correspondence.
  - c. If you require pharmaceuticals for this injury, take the "Temporary Prescription Form" page with you to the pharmacy.
4. Provide your supervisor with proper medical documentation if time away from work is recommended.

### **Supervisor Responsibilities:**

1. If the injury is serious or the employee is expected to be out of work more than one (1) day, call Self-Insurance immediately to alert them to the claim. Follow up with the paper work as soon as possible.
2. Confirm that the employee has completed and given you the forms:
  - "Employee Injury Report"
  - "Authorization to Obtain Information"
3. Advise and confirm that the employee has retained forms:
  - "Claimant Information Packet"
  - "Workers' Compensation Medical Visit Encounter Form"
  - The list of pharmacies
4. Complete the Employer Instructions section on the "Temporary Prescription Form" page and return that page to the employee.
5. Investigate the incident to determine the root cause. Complete the "Supervisors Report of Incident Investigation."
6. If there were witness(es) to the accident, obtain statements from each one about the incident.
7. Forward completed Employee forms (2), completed Supervisors form (1) and any witness statements to the Commissioner of Social Services as soon as possible. Timely filing is very important to avoid penalties.
8. Commissioner of Social Services will complete the C2-f and forward all forms to Self-Insurance.
9. Notify Self-Insurance when employee returns to work OR if the employee's condition changes.

# EMPLOYEE INJURY REPORT

This form should be completed by any employee that has sustained a work related injury and is seeking medical treatment or will miss time from work due to injury.

**PLEASE PRINT CLEARLY**

Employee Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Phone: \_\_\_\_\_

Employee Address: \_\_\_\_\_

Last 4 digits of Social Security #: xxx-xx-\_\_\_\_\_ What municipality do you work for? \_\_\_\_\_

DATE OF INJURY: \_\_\_\_\_ Time of injury: \_\_\_\_\_ am pm Time you began work that day: \_\_\_\_\_ am pm

Where were you working when the injury happened?

What were you doing when you got injured and how did the injury happen?

Explain fully the nature of your injury; list body parts affected and if right or left:

Are you going to seek medical attention for this injury? \_\_\_\_\_ If so, where? \_\_\_\_\_

Are you out of work due to this injury? \_\_\_\_\_ If so, what date did you stop working? \_\_\_\_\_

When do you expect to return to work? \_\_\_\_\_

How could this incident have been prevented?

Did anyone witness the injury? \_\_\_\_\_

If so, please list names: \_\_\_\_\_

Have you ever injured the same body part before, at work or at home? \_\_\_\_\_ If so, give details below:

**Any person who knowingly and with INTENT TO DEFRAUD presents, causes to be presented, or prepares with knowledge or belief that it will be presented to, or by an insurer, or self-insurer, any information containing any FALSE MATERIAL STATEMENT or conceals any material fact, SHALL BE GUILTY OF A CRIME and subject to substantial FINES AND IMPRISONMENT.**

Employees Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please give this form to your immediate supervisor as soon as possible.

**AUTHORIZATION TO OBTAIN INFORMATION**

**AUTHORIZATION FOR THE USE AND DISCLOSURE  
OF INDIVIDUALLY IDENTIFIABLE HEALTH INFORMATION**

**I hereby authorize the use or disclosure of my individually identifiable health information as described below. I understand that the information I authorize Warren County Self-Insurance to receive may be re-disclosed and no longer protected by federal privacy regulations.**

1. Person(s) / organizations authorized to use or disclose the information:

Any medical facility that has treated me in the past.

2. Person(s) / organization to whom the requested use or disclosure may be made:

Warren County Self-Insurance and/or its agents.

3. Specific description of information that may be used or disclosed:

Copies of medical records including, but not limited to, patient questionnaires, patient intake sheets, referral forms, patient history forms, office notes, reports, charts, x-ray or other films, etc., and/or copies of hospital and medical records relating to services rendered to me for the following medical condition(s):

Any condition except those excluded below.

Excluding (1) any and all confidential HIV and AIDS related information protected under Article 27-F of the New York Public Health Law and (2) any and all confidential mental health records protected under Section 33.13 of the New York Mental Hygiene Law.

4. Purpose of the requested use or disclosure:

For the use in a pending Workers' Compensation claim brought by me.

5. I understand that I may revoke this authorization at any time by giving written notice to the person / organization that is providing the information I no longer want to be used or disclosed, except to the extent that action has already been taken in reliance on this authorization.

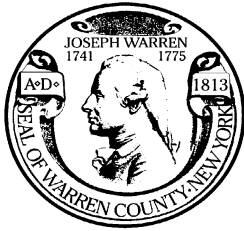
6. I understand that the medical provider may not condition the provision of health care services on whether I sign this authorization.

7. This authorization expires upon the final closure of the Workers' Compensation claim brought by the individual.

8. Photocopies and electronic copies of this authorization should be accepted as original.

_____	_____	_____
Signature of Individual Authorizing Use/Disclosure	Date	Printed Name of Individual

For Office Use: Date of Injury: \_\_\_\_\_ Carrier Case # \_\_\_\_\_ WCB# \_\_\_\_\_



## Claimant Information Packet

### **WARREN COUNTY SELF-INSURANCE DEPARTMENT**

1340 State Route 9 \* Lake George NY 12845 \* Phone 518-761-6528 \* Fax 518-761-6249  
Email: warrencountyinsurance@warrencountyny.gov

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## **You were injured at work. What now?**

If you've suffered a workplace injury or illness, you may be eligible for workers' compensation benefits. You may have already received medical treatment. If you haven't, you should seek the medical care that is necessary.

### **A Worker's Responsibilities**

- You must tell your employer, in writing, when, where and how you were injured. Report injuries as soon as possible but always within 30 days of the injury.
- Medical reports are necessary for your case. Advise your doctors that you have a work-related injury, and give the name of your employer. Do not pay for your care yourself or use other health insurance. Tell your doctor to file reports with the NYS Workers' Compensation Board and with Warren County Self-Insurance, your employer's insurance carrier. Ask that your doctor complete the "Workers' Compensation Medical Visit Encounter Form" and fax it back to Warren County Self-Insurance. This may help expedite your claim. If your case is disputed, the Workers' Compensation Board needs a medical report on your injury to begin resolving your claim.

### **Starting a Case**

Once your employer knows of your injury, they must notify the Warren County Self-Insurance Department by filing a C-2f form. You should file an "Employee Injury Report" form reporting your injury as soon as possible. You should complete the "Authorization to Obtain Information" and give it to your employer immediately.

Additionally, you may file a C-3 Employee Claim with the NYS Workers' Compensation Board, there are two ways to do it.

- Visit [www.wcb.ny.gov](http://www.wcb.ny.gov) to complete the form
- Call 1-877-632-4996. A Workers' Compensation Board employee will assist you.

### **Health Care Benefits**

Do not pay your doctor or hospital. Those bills are paid by the insurer unless the Workers' Compensation Board disallows your case. If your case is disputed, the providers are paid when the Workers' Compensation Board decides your case. If the Workers' Compensation Board decides against you, or if you don't pursue a case, you will have to pay the doctor or hospital.

Warren County Self-Insurance covers medically necessary drugs and equipment that your doctor prescribes. You're also entitled to carfare or necessary expenses incurred when traveling for treatment. Make sure that you obtain receipts for those expenses, and submit them to Warren County Self-Insurance on a Claimants Record of Medical and Travel Expenses and request for Reimbursement (Form C257).

Generally, you can choose any health care provider authorized by the Workers' Compensation Board. You can search for an authorized provider on the Board website, [wcb.ny.gov](http://wcb.ny.gov). Warren County participates in the ONECALL MEDICAL diagnostic radiology network, therefore if you require diagnostic radiology services (MRI, EMG, NCS, CT, Ultrasound, Bone Scan or Arthrograms) you or your physician must contact us before performing these tests. Additionally, Warren County participates in the AWPRx pharmacy benefits network. Therefore, pharmacy benefits must be obtained from an AWPRx network pharmacy.

## **Benefits for Lost Wages**

You are entitled to a portion of your lost wages if your injury affects you in one or more ways:

1. It keeps you from work for more than seven days;
2. Part of your body is permanently disabled;
3. Your pay is reduced because you now work fewer hours or do other work.

You may hire an attorney or licensed representative, but it isn't required. The Workers' Compensation Board sets their fees, which will be deducted from your lost wages award. You should not pay anything directly to your attorney or licensed representative.

If your case is disputed, you may be eligible to receive short term disability benefits while the case is heard. Check with your employer about disability benefits and ask for a DB-450 claim form. If your case is resolved in your favor, the disability benefits would be deducted from your lost wages award.

## **Help is Available**

Sometimes you need help getting back to work. An injury can also cause family or financial problems. The Workers' Compensation Board has vocational counselors and social workers to help. More information is also available on the NYS Workers' Compensation Board website at: [wcb.ny.gov](http://wcb.ny.gov)

## **What's Next?**

Warren County Self-Insurance will send you information and documentation if your claim is accepted or denied. When the claim is accepted, your treatment will be paid and lost wages benefits begin. If your case is challenged, the Workers' Compensation Board will notify you about resolving the case and may request additional information if necessary.

## **Important Contact Information**

Workers' Compensation Board	877-632-4996
Warren County Self-Insurance	518-761-6528

CC# \_\_\_\_\_

## Workers' Compensation Medical Visit Encounter Form

***To the Injured Worker: Give one copy of this form to your physician/ chiropractor at each visit. (Call Self-Insurance for additional forms or duplicate this one.)***

Patient Name: \_\_\_\_\_

Date of Service: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

In your opinion, is the disability arising out of and in the course of employment or occupational disease? Yes No

Date of injury: \_\_\_\_\_

Is the patient losing time from work? Yes / No First day of lost time: \_\_\_/\_\_\_/\_\_\_

Can the patient return to work? Full duty / Modified duty \_\_\_/\_\_\_/\_\_\_

Modified duty requirements: \_\_\_\_\_

Diagnosis: \_\_\_\_\_

Prescriptions given to treat injury: \_\_\_\_\_

Treatment Plan: \_\_\_\_\_

Percentage of impairment (0-100%): \_\_\_\_\_% Temporary / Permanent

Apportionment? Yes No Pre-existing \_\_\_\_\_% Current injury \_\_\_\_\_%

Next visit: \_\_\_/\_\_\_/\_\_\_ Time: \_\_\_\_\_ with Provider: \_\_\_\_\_

Providers Signature: \_\_\_\_\_ Date: \_\_\_/\_\_\_/\_\_\_

Print Providers Name: \_\_\_\_\_

Facility Name: \_\_\_\_\_

**Please Fax this form immediately to: 518-761-6249  
or email to warrencountyinsurance@warrencountyny.gov**



The AWPRx pharmacy network is a national network that includes both national chains and local independent pharmacies. For a list of network pharmacies, please visit our website at [www.awprx.com](http://www.awprx.com) or call our customer service team for a list of network pharmacies in your area **888-700-0992**.

A&P	KELSEY PHARMACY	RXAMERICA
ACME PHARMACY	KERR DRUG	SAFEWAY PHARMACY
AHF PHARMACY	KING KULLEN PHARMACY	SAFFA INFUSION PHARMACY
BARTELL DRUGS	KING SOOPERS PHARMACY	SARTORIS SUPER DRUGS
BEL AIR PHARMACY	KINNEY DRUGS	SAVE MART PHARMACY
BIG Y PHARMACY	KMART PHARMACY	SAVON PHARMACY
BI-MART PHARMACY	KROGERS	SCHNUCKS PHARMACY
BROOKSHIRE BROTHERS	LONESTAR RX	SHOPKO STORE
CITY MARKET PHARMACY	LOWELL COMMUNITY HEALTH	SHOPPERS PHARMACY
COBORN'S PHARMACY	CENTER PHARMACY	SHOPRITE PHARMACY
CONTINUCARE MEDICAL GROUP	MACEYS PHARMACY	SMITHS PHARMACY
COSTCO WHOLESALE	MARCS PHARMACY	ST JOHN SPECIALTY PHARMACY
CVS PHARMACY	MARSH DRUGS	STOP AND SHOP PHARMACY
DIERBERGS	MARSHFIELD CLINIC SPECIALTY	SUN MART PHARMACY
DISCOUNT DRUG MART	MARTINS PHARMACY	SUPER ONE
EMBLEMHEALTH SERVICES	MEDFAST PHARMACY	TARGET STORES
ESSENTIA HEALTH	MEIJER PHARMACY	TEXAS ONCOLOGY PHARMACY
FAGEN PHARMACY	NAVARRO HEALTH SERVICES	TFHC23 PHARMACY
FARM FRESH PHARMACY	OMNICARE	THE PHARMACY CENTER
FARMACIAS PLAZA	OSCO PHARMACY	TIMES PHARMACY
FOOD CITY PHARMACY	PARADIS SHOP N SAVE	TIMVIEW PHARMACY
FOOD LION PHARMACY	PATHMARK PHARMACY	TOPS PHARMACY
FRUTH PHARMACY	PATIENT FIRST	UNITED MEDICAL
FRYS FOOD AND DRUG	PICK N SAVE PHARMACY	UNITED PHARMACY
GERBES PHARMACY	POSTAL PRESCRIPTION SERVICES	VANGUARD ADVANCED
GIANT EAGLE PHARMACY	PRICE CHOPPER PHARMACY	PHARMACY SYSTEMS
HAGGEN PHARMACY	PRICE CUTTER PHARMACY	VG'S PHARMACY
HARRIS TEETER PHARMACY	PUBLIX PHARMACY	VILLAGE PHARMACY
HARTIG DRUG CO INC	QFC	VILLAGE SUPERMARKETS
HARVARD VANGUARD MEDICAL	QOL MEDS	VONS PHARMACY
ASSOCIATES PHAR	QUICK CHEK PHARMACY	WALDBAUMS PHARMACY
HARVEYS SUPERMARKET	RALEYS PHARMACY	WALGREENS PHARMACY
HEALTHPARTNERS	RALPHS PHARMACY	WALMART PHARMACY
HEB PHARMACY	REASORS PHARMACY	WEGMANS FOOD MARKETS
HENRY FORD MEDICAL CENTER	RITE AID PHARMACY	WEIS PHARMACY
HOUSECALLS PHARMACY	RITZMAN PHARMACY	WELLSPRING FAMILY MEDICINE
HY-VEE PHARMACY	ROY HARMONS APOTHECARY	WHITE DRUG
		WINN DIXIE PHARMACY



## Temporary Prescription Form

Client Name: **Warren County**

### 1. Instructions for the **EMPLOYER**:

- Provide this form to your injured worker to have any prescription filled for a temporary **10 day supply**, and please fill out the information below:

Claimant Name: \_\_\_\_\_ SSN: \_\_\_\_\_  
Claimant DOB: \_\_\_\_\_ Claimant's Home Phone #: \_\_\_\_\_  
Claimant Employer: Warren County Date of Injury: \_\_\_\_\_  
Claimant Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Employer Representative: \_\_\_\_\_ Date: \_\_\_\_\_

### 2. Instructions for the **INJURED WORKER**:

- **You, the injured worker will need to bring this form and provide it to the pharmacy along with your prescriptions related to the treatment of your work related injury/illness**

### 3. Instructions for the **PHARMACY**:

- Please submit workers' compensation claims to **AWPRX**
- **BIN**                   **610237**
- **PCN**                   **AWPRX**
- **Group ID**           **AWPRx63**
- **ID number**           **Use Social Security from the top of the form**
- Prescription(s) will fill for a **10 Day Supply**. If there is a remaining balance on the script after the **10 Day Supply** is filled, AWPRx will call back if and when the balance has been approved. If you need assistance, please call **AWPRx** at **888-700-0922**.

AWPRx office hours are Monday through Friday, 8:00AM EST to 8:00PM EST. We also have representative's on-call 24 hours/7 days a week.

**FOR ALL REJECTIONS OR QUESTIONS CALL: (888)-700-0922**

*The Right Med. At The Right Time. At The Right Price.*



# SUPERVISORS REPORT OF INCIDENT INVESTIGATION

This form is to be used to determine the root cause of an incident and how a similar incident can be prevented in the future. Supervisors should complete this form for every incident involving employee injury or near miss. Please print.

Employee Injured: \_\_\_\_\_ Date of incident: \_\_\_\_\_ Time: \_\_\_\_\_

**What was the task or job just before the incident occurred, include who was on site or involved?** (i.e. Employees John & Tom were replacing a culvert at 123 Route 5 Whooville)

**What was the incident?** (While Tom was lifting the culvert with the loader the chain broke and culvert fell on John)

**When did you know about the incident?**

**What body parts did the employee injure and to what extent?** (Be specific, i.e. bruised right leg below knee)

**Was there any damage to property or equipment?** (Note: auto & property damage may require additional forms.)

**What was the ROOT cause(s) of the incident?** (ask “why” until root cause(s) is determined)

**Was the incident preventable?**

**What actions will / should be taken to eliminate future repeats of the incident?** (i.e. training, use PPE, other equipment)

Any person who knowingly and with INTENT TO DEFRAUD presents, causes to be presented, or prepares with knowledge or belief that it will be presented to, or by an insurer, or self-insurer, any information containing any FALSE MATERIAL STATEMENT or conceals any material fact, SHALL BE GUILTY OF A CRIME and subject to substantial FINES AND IMPRISONMENT.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

# Employer's First Report of Work-Related Injury/Illness

A work-related injury or illness must be reported within 10 days (Per Section 110) of the injury/illness or be subject to a penalty. Employers are not required to submit form C-2F to the Workers' Compensation Board if the employer's insurer will be submitting the accident information electronically to the Board on the employer's behalf. If you need assistance completing this form, please contact your insurer for guidance on the best method of reporting work-related accident information. If you submit this form to the Board, please send it to P.O. Box 5205, Binghamton, NY 13902 and provide a copy to your insurer.

Employee Name \_\_\_\_\_

WCB Case Number (JCN) \_\_\_\_\_ Date of Injury \_\_\_\_\_

Claim Administrator Claim Number \_\_\_\_\_

## INSURER / CLAIM ADMINISTRATOR INFORMATION

Insurer Name Warren County Self Insurance Insurer ID W874754

Name Warren County Self Insurance

Info/Attn \_\_\_\_\_

Address 1340 State Route 9

City Lake George State NY

Postal Code 12845 Country \_\_\_\_\_

Claim Admin ID \_\_\_\_\_

## EMPLOYEE INFORMATION

First Name \_\_\_\_\_ Middle Name/Initial \_\_\_\_\_

Last Name \_\_\_\_\_ Suffix \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_

Postal Code \_\_\_\_\_ Country \_\_\_\_\_

Phone Number \_\_\_\_\_ Date of Hire \_\_\_\_\_

Date of Birth \_\_\_\_\_

Gender  Male  Female  X  Unknown

Employee SSN \_\_\_\_\_

Occupation Description \_\_\_\_\_

Employee Email Address \_\_\_\_\_

**CLAIM INFORMATION**

Time of Injury \_\_\_\_\_ Date Employer Had Knowledge of the Injury \_\_\_\_\_  
Employment Status \_\_\_\_\_ Date Employer Had Knowledge of Date of Disability \_\_\_\_\_  
Estimated Weekly Wage \_\_\_\_\_ Number of Days Worked Per Week \_\_\_\_\_  
Work Week Type  Standard Work Week  Fixed Work Week  Varied Work Week  
Work Days Scheduled  Sun  Mon  Tues  Wed  Thurs  Fri  Sat

**EMPLOYEE INJURY**

Full Wages Paid for Date of Injury  Yes  No Employer Paid Salary in Lieu of Compensation  Yes  No  
Initial Treatment  No Medical Treatment  Minor On-Site Treatment By Employer  Minor Clinic/Hospital Treatment  
 Emergency Evaluation  Hospitalization Greater Than 24 Hours  Future Major Medical/Lost Time Anticipated  
Death Result of Injury  Yes  No  Unknown Date of Death \_\_\_\_\_ Number of Dependents \_\_\_\_\_  
Nature of Injury (i.e. Laceration, Burns, Fracture, Strain, etc) \_\_\_\_\_  
Part of Body (i.e. left arm, right foot, head, multiple, etc) \_\_\_\_\_  
Cause of Injury (i.e. Motor Vehicle, Machine, Strain or Injury by lifting, etc) \_\_\_\_\_  
Accident/Injury Description (see instructions)

**WORK STATUS**

Initial Date Last Day Worked \_\_\_\_\_ Return To Work Type  Actual  Released  
Initial Date Disability Began \_\_\_\_\_ Physical Restrictions  Yes  No  
Initial Return to Work Date \_\_\_\_\_ Return To Work Same Employer  Yes  No

**ACCIDENT LOCATION AND WITNESSES**

Premises (see instructions)  Employer  Lessee  Other  
Organization Name \_\_\_\_\_  
Street \_\_\_\_\_ State \_\_\_\_\_  
City \_\_\_\_\_ Postal Code \_\_\_\_\_  
County \_\_\_\_\_ Country \_\_\_\_\_  
Location Narrative \_\_\_\_\_  
Witnesses Business Phone Number  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**EMPLOYER INFORMATION**

Name \_\_\_\_\_ Employer FEIN \_\_\_\_\_  
UI Number \_\_\_\_\_ Manual Classification Code \_\_\_\_\_  
Industry Code \_\_\_\_\_  
Info/Attn \_\_\_\_\_  
Mailing Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_  
Postal Code \_\_\_\_\_ Country \_\_\_\_\_  
Physical Addr \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_  
Postal Code \_\_\_\_\_ Country \_\_\_\_\_  
Contact Name \_\_\_\_\_  
Contact Business Phone Number \_\_\_\_\_

**INSURED INFORMATION**

Insured Name \_\_\_\_\_ Insured FEIN \_\_\_\_\_  
Insured Type  Insured  Self-Insured  Uninsured Insured Location ID \_\_\_\_\_  
Policy Number ID \_\_\_\_\_  
Policy Effective Date \_\_\_\_\_ Policy Expiration Date \_\_\_\_\_

**An employer or carrier, or any employee, agent, or person acting on behalf of an employer or carrier, who KNOWINGLY MAKES A FALSE STATEMENT OR REPRESENTATION as to a material fact in the course of reporting, investigation of, or adjusting a claim for any benefit or payment under this chapter for the purpose of avoiding provision of such payment or benefit SHALL BE GUILTY OF A CRIME AND SUBJECT TO SUBSTANTIAL FINES AND IMPRISONMENT.**

The above information is true to the best of my knowledge and belief.

If prepared by the employer:

Signature of Person Preparing Form \_\_\_\_\_ Date \_\_\_\_\_  
Print Name \_\_\_\_\_  
Title \_\_\_\_\_ Phone Number \_\_\_\_\_